

Heavy Melting S.R.L

Head Office: Administrative Office:
Via Antonio Salandra, 18 Via Fosso Tantillo, 20
00187, Roma (RM) Italia 97015 Modica (RG) Italia
Tel. +39 0695550304 info@heavymelting.it

QUALITY POLICY

Declaration

Our company pursues a specific purpose that is considered as strategic for our business continuity, and it is:

The ability to assure a regular supply of our products and services and the ability to fully satisfy our clients' needs and expectations

Our company is committed to create, implement, and continuously improve the ISO Quality Management System in compliance with the international standard ISO 9001:2015

The Administrator is committed to foster and promote the following **Critical Factors** in this process of improvement:

- Motivated and authentic approach to fully satisfy clients' needs
- True understanding of customer's needs and the ability to manage them according to system requirements.
- The engagement and commitment of all the employees, committed in the research and implementation of advanced technological solutions to increase the efficiency of the business.
- The willingness to work in a positive, encouraging, and promising environment for the company, all the employees and the stakeholders.

With the approval of the Quality Policy, the Administrator is committed to guide the company towards an excellent level of complying with custumers' requirements, system requirements and requirements of the UNI EN ISO 9001:2015.

Date	10.06.2022
Signature for Approval	